

Democratic Services

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Our ref: Your ref: Date:

22 November 2012

Dear Councillors Young, Coupe and Dr. Barclay

Health Scrutiny Committee – 17 October

We wish to take this opportunity to thank you and supporting officers for your recent attendance at Health Scrutiny Committee to discuss the Executive's response to the ageing well review.

As you will recall, a small number of the recommendations arising from the review were not agreed and we would like to take this opportunity to request that the Executive reconsider their response; particularly in relation to the following recommendations.

<u>Recommendation 14:</u> Members would like to be directly informed by email of any consultations on services potentially affecting vulnerable groups before the consultations are publicly launched.

This recommendation was not accepted by the Executive as they felt that there were challenges associated with advising all Members of consultations. Furthermore, it was noted that it was the communications team's overall responsibility to ensure such communication with Members. The Committee felt that it was essential for all Members of Council to know when consultations were taking place in order to allow for them to understand potential service changes and to contribute to the consultation where appropriate. The Committee requested that the Executive Member, Transformation and Resources respond to this request.

<u>Recommendation 23 and 25</u>: Consider a more comprehensive directory comparable to Wrexham Borough Council's if funding or sponsorship were obtainable and ensure that information is not solely internet based and in particular consider re-publishing of the Council's A-Z of services.</u>

Members felt that there is too much emphasis on electronic modes of communication and that this could be a barrier to residents engaging with services provided by the Council and

other organisations. There was an undertaking given at the meeting that the Executive would take this matter back to the Partnership. The Committee would like to be informed of the outcomes of these discussions and in light of this, whether or not the Executive have reconsidered its original position.

We very much look forward to your responses and that of the Executive Member, Transformation and Resources by Wednesday 2 January 2013.

Yours sincerely

Clirs Judith Lloyd and John Lamb Chairman and Vice Chairman, Health Scrutiny Committee CC. Clir Williams, Anne Higgins, Ian Duncan.